



## Quality Policy

**Production Chemical Group** is committed to provide the best products/services to the client at all times. The Management of **Production Chemical Group** views quality service is the primary responsibility and fundamental to the best business practices of operating under the control of Quality Management System (ISO 9001:2015 standard).

This will be achieved through:

- Our consideration with the context of the organization and aligning the Quality Management System with the strategic direction of **Production Chemical Group**.
- Our commitment to satisfying customer and applicable statutory and regulatory requirements.
- Our management of organization, along with employee-established quality objectives and defined responsibilities for their fulfillment.
- Our establishment, application, maintenance and continual improvement of the effectiveness of the Quality Management System – ISO 9001:2015
- Our continual enhancement towards customer satisfaction.
- Our commitment to tracking and applying new technologies and educating employees.
- Our continuous upgrading of the Quality Management System in all stages of our service delivery.

The framework for setting quality objectives is defined in the Quality Manual.

**Managing Director** is responsible for communicating the Quality Policy to all persons working for or on behalf of the organization and making it available to the relevant Interested Parties.

**Managing Director**

**Date: 15.02.2021**

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